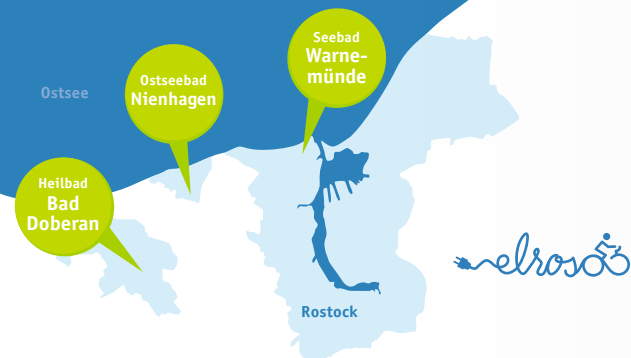


## Selling points for elros day passes



## elros rental pedelecs of Rostocker Straßenbahn AG Important terms of use

Users of the elros rental pedelecs must be 18 years or over at the time of registration. For minors over 16 years of age: If the parent or guardian has given written permission for the use of the elros rental pedelecs, you can register for one-off use.

Online registration as a one-off user is not required. Users must give their personal information to the partner agency (registration form) and acknowledge the elros GTCs.

The use of the elros rental pedelecs is restricted to the area of the Hanseatic City of Rostock and the district of Rostock.

The use of elros rental pedelecs is at the user's own risk.

The elros rental pedelecs must not be used to transport passengers, particularly small children.

It is not permitted to use the elros rental pedelecs under the influence of alcohol and drugs, or under the influence of medications that could restrict fitness to drive.

The maximum usage period of an elros rental pedelec for the day price is 24 hours.

The day ticket price applies on all week days, overlapping days.

The rental time starts with the collection of the elros rental pedelec at the pedelec rental station of RSAG, and ends with parking the elros rental pedelec in the allocated pedelec parking box, connecting the charging plug, closing the box door and presenting the elros customer card at the terminal.



*The general terms and conditions of Rostocker Straßenbahn AG for the use of elros rental pedelecs (GTCs elros) are available for download at [www.elros-leihen.de](http://www.elros-leihen.de) or as a print-out in the partner agencies.*

## Imprint

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Photos: WERK3, Rostock und Gobax GmbH · Status: March 2015

## On tour with the elros pedelec. How to ride safely:

The electric motor of the elros pedelec helps you to pedal, up to a speed of 25 km/h and a range of around 60 kilometres. If you adhere to the following tips, you will get to your destination and back safely, and have fun:

### » Adjustments before the ride

- Store your luggage (max. 20 kg) in the bicycle basket.
- Adjust the saddle to your body height using the quick-release lever.
- Switch on the display and press on the click and turn controller for 5 secs.



### » Operation during the ride

- Do a short test ride to familiarise yourself with the strong brakes.
- Set the optimum gear with the twist grip – the gear change is stepless.
- Turn the click controller to read the charge level of the battery, the selected motor support, the kilometres ridden per day and the speed, one after another.
- If an error message appears on the display, report the pedelec to the elros station as being defective.
- Always lock the pedelec with the front wheel frame lock.



To lock the pedelec onto a bicycle stand or similar, remove the cable lock from the basket and fasten it to the frame lock.

For your own safety, we recommend wearing a bicycle safety helmet.



## Rent the elros pedelec. It is so simple:

### How to collect the elros pedelec:

- » present the elros day pass at the terminal
- » confirm the details by pressing the “yes” button
- » open box
- » remove charging plug
- » take the pedelec out of the box
- » do a short test – brakes, display, light, tyres working?
- » close door
- » sign out at the terminal with the elros day pass and enjoy the ride

### How to give the elros pedelec back:

- » present the elros day pass at the terminal
- » confirm the details by pressing the “yes” button
- » open box
- » park pedelec inside
- » connect charging cable
- » close door
- » sign out at the terminal with the elros day pass

### How to react correctly to a defect:

- » Report the defect to the station within the first 15 mins.:
  - present the elros day pass at the terminal
  - confirm “pedelec defect” by pressing the “yes” button
  - take a new elros pedelec according to availability
- » You can get help on the  
**RSAG Service line: +49(0) 381 802 1900**



[www.rsag-online.de](http://www.rsag-online.de)  
[www.elros-leihen.de](http://www.elros-leihen.de)

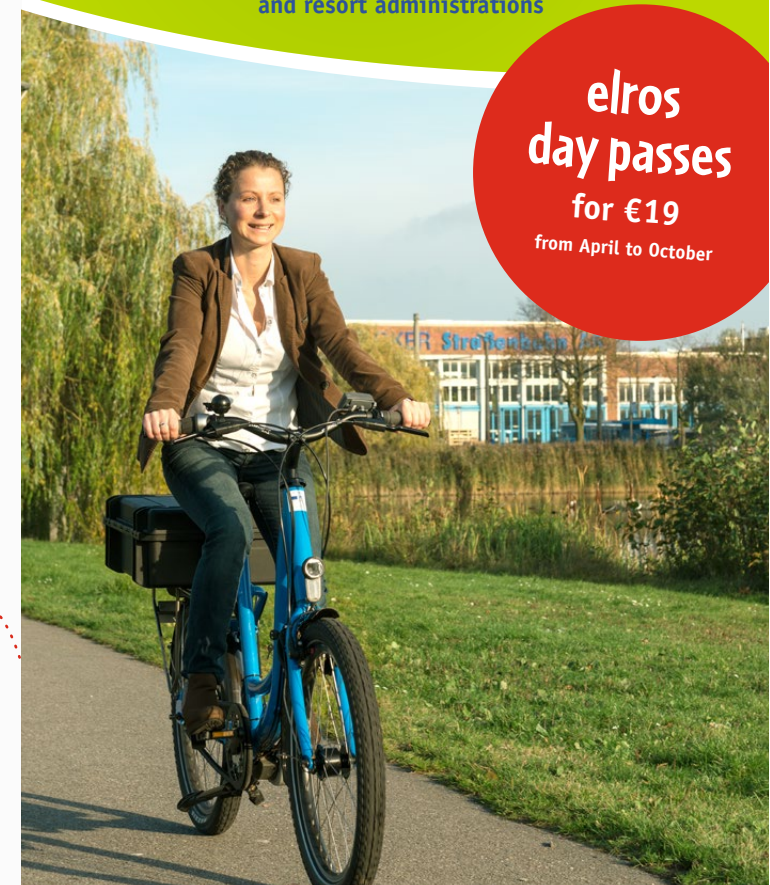


**elros**  
Elektromobilität in Rostock

# There and back with pedelec

rent elros pedelecs comfortably  
from tourist information offices  
and resort administrations

**elros  
day passes**  
for €19  
from April to October



von der Europäischen Union kofinanziert  
(Europäischer Fonds für regionale Entwicklung)



On the move comfortably for a day – with the elros day pass

Do you want to make a one-day excursion with the elros pedelec? You can get the elros day pass for €19 from partners of Rostocker Straßenbahn AG. To do this, please fill in the registration form attached.



With the elros day pass, you can go for a ride for max. 24 hours – even overlapping days: e.g. today from 14.00 til tomorrow 14.00.

Please adhere to the terms of use:

- 1 For one-off users it is only possible to rent an elros pedelec for the day rate at the site of the partner agency – collection and return occur at the same station.
- 2 The partner agency reserves fixed collection and return times for you. The following tolerance times apply:
  - » At the earliest 15 minutes before the reserved collection time, you can collect the elros pedelec from the station.
  - » At the latest 15 minutes after the reserved return time, the elros pedelec must be brought back to the station.
  - » A later return is only possible on payment of an over-run surcharge (€5 per hour started) in the office of the partner agency.
- 3 It is not permitted to pass on the elros day pass to third parties.
- 4 After the one-off use of an elros pedelec, the day pass is automatically invalid.

You can get elros day passes from the following partners of RSAG:

Tourist information  
Bad Doberan-Heiligendamm



Severinstraße 6  
☎ 038203 621 54

15 May to 15 Sept.  
Mon.-Fri. 09.00-18.00  
Sat. 10.00-15.00

16 Sept.-14 May:  
Mon./Tues./Wed./Fri.  
09.00-16.00  
Thurs. 09.00-18.00

Tourist information  
Seaside resort Warnemünde

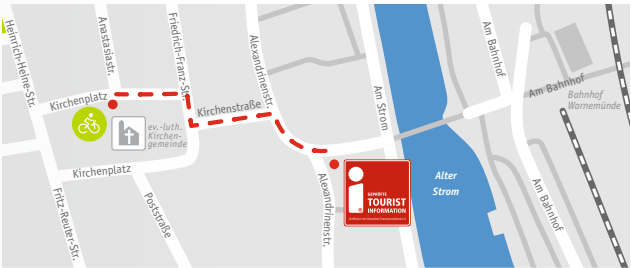
Am Strom 59/Ecke Kirchenstraße  
☎ 0381 381 22 22

Nov. to April

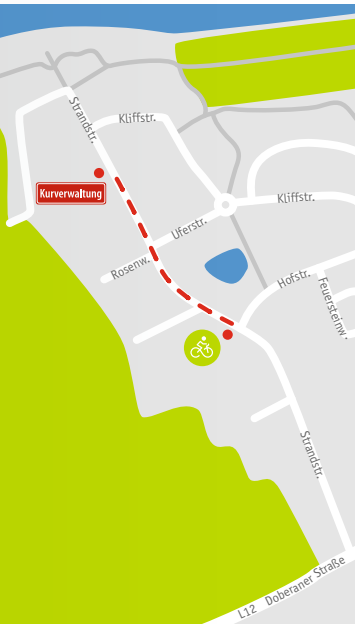
Mon.-Fri. 10.00-17.00  
Sat. 10.00-15.00  
Sun. closed

May to Oct.

Mon.-Fri. 09.00-18.00  
Sat. 10.00-15.00  
Sun. 10.00-15.00



Resort administration  
Baltic sea resort Nienhagen



Strandstraße 30  
☎ 038203 811 63

April to Sept.  
Mon. 09.00-12.00,  
13.00-17.00  
Tues. 09.00-12.00,  
13.00-18.00  
Wed. 09.00-12.00  
Thurs. 09.00-12.00,  
13.00-17.00  
Fri. 09.00-12.00,  
13.00-16.00  
Sat. 10.00-14.00  
(only July/Aug.)  
Sun. 10.00-12.00  
(only July/Aug.)

Oct. to March  
Tues. 9.00-12.00,  
13.00-18.00  
Wed. 09.00-12.00  
Thurs. 09.00-12.00

elros card number EL 13H \_ \_ \_ \_  
(will be entered by the partner agency)

Registration for one-off use  
of an elros pedelec of the Rostocker  
Straßenbahn AG at the day rate

Ms ☐ Mr ☐

Forename, name affix if necessary

Surname

Street/number

State/post code/city

Date of birth

ID card/passport no.

Mobile phone no.

- ☐ I have read and understood the current general terms and conditions of Rostocker St-raßenbahn AG for the use of the elros rental pedelecs (GTC elros), and agree to them.
- ☐ According to sect. 4 BDSG, I consent to the personal information in the application form being processed and saved by RSAG for the fulfilment of the contract.

Place/date \_\_\_\_\_

Customer signature \_\_\_\_\_